

Fair Processing Notice (Privacy Notice)

Your Personal Information – what you need to know

Your information, what you need to know

This privacy notice explains why we collect information about you, how that information will be used, how we keep it safe and confidential and what your rights are in relation to this.

Why we collect information about you

Health care professionals who provide you with care are required by law to maintain records about your health and any treatment or care you have received. These records help to provide you with the best possible healthcare and help us to protect your safety.

We collect and hold data for the purpose of providing healthcare services to our patients and running our organisation which includes monitoring the quality of care that we provide. In carrying out this role we will collect information about you which helps us respond to your queries or secure specialist services. We will keep your information in written form and/or in digital form

Our Commitment to Data Privacy and Confidentiality Issues

As a GP practice, all of our GPs, staff and associated practitioners are committed to protecting your privacy and will only process data in accordance with the Data Protection Legislation. This includes the General Data Protection Regulation (EU) 2016/679 (GDPR), the Data Protection Act (DPA) 2018, the Law Enforcement Directive (Directive (EU) 2016/680) (LED) and any applicable national Laws implementing them as amended from time to time. The legislation requires us to process personal data only if there is a legitimate basis for doing so and that any processing must be fair and lawful.

In addition, consideration will also be given to all applicable Law concerning privacy, confidentiality, the processing and sharing of personal data including the Human Rights Act 1998, the Health and Social Care Act 2012 as amended by the Health and Social Care (Safety and Quality) Act 2015, the common law duty of confidentiality and the Privacy and Electronic Communications (EC Directive) Regulations.

Data we collect about you

Records which this GP Practice will hold or share about you will include the following:

- <u>Personal Data</u> means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
- Special Categories of Personal Data this term describes personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.



- <u>Confidential Patient Information</u> this term describes information or data relating to their health and other matters disclosed to another (e.g. patient to clinician) in circumstances where it is reasonable to expect that the information will be held in confidence. Including both information 'given in confidence' and 'that which is owed a duty of confidence'. As described in the Confidentiality: NHS code of Practice: Department of Health guidance on confidentiality 2003.
- <u>Pseudonymised</u> The process of distinguishing individuals in a dataset by using a unique identifier which does not reveal their 'real world' identity.
- <u>Anonymised</u> Data in a form that does not identify individuals and where identification through its combination with other data is not likely to take place
- <u>Aggregated</u> Statistical data about several individuals that has been combined to show general trends or values without identifying individuals within the data.

How we use your information

Improvements in information technology are also making it possible for us to share data with other healthcare organisations for the purpose of providing you, your family and your community with better care. For example it is possible for healthcare professionals in other services to access your record with your permission when the practice is closed. This is explained further in the Local Information Sharing at Appendix A.

Whenever you use a health or care service, such as attending Accident & Emergency or using Community Care services, important information about you is collected in a patient record for that service. Collecting this information helps to ensure you get the best possible care and treatment. The information collected about you when you use these services can also be used and provided to other organisations for purposes beyond your individual care, for instance to help with:

- improving the quality and standards of care provided
- research into the development of new treatments
- preventing illness and diseases
- monitoring safety
- planning services

This may only take place when there is a clear legal basis to use this information. All these uses help to provide better health and care for you, your family and future generations. Confidential patient information about your health and care is only used like this where allowed by law.

Most of the time, anonymised data is used for research and planning so that you cannot be identified in which case your confidential patient information isn't needed.

A full list of details including the legal basis, any Data Processor involvement and the purposes for processing information can be found in Appendix A.



How long do we hold information for?

All records held by the Practice will be kept for the duration specified by national guidance from NHS Digital, <u>Health and Social Care Records Code of Practice</u>. Once information that we hold has been identified for destruction it will be disposed of in the most appropriate way for the type of information it is. Personal confidential and commercially confidential information will be disposed of by approved and secure confidential waste procedures. We keep a record of retention schedules within our information asset registers, in line with the Records Management Code of Practice for Health and Social Care 2016.

Your right to opt out of data sharing and processing

The NHS Constitution states 'You have a right to request that your personal and confidential information is not used beyond your own care and treatment and to have your objections considered'. For further information please visit: The NHS Constitution

Type 1 Opt Out

This is an objection that prevents an individual's personal confidential information from being shared outside of their general practice except when it is being used for the purposes of direct care, or in particular circumstances required by law, such as a public health emergency like an outbreak of a pandemic disease. If you wish to apply a Type 1 Opt Out you can do so by completing this <u>form</u> and sending it to <u>sxicb-esx.foundryhealthcarelewes@nhs.net</u>.

National data opt-out

The national data opt-out was introduced on 25 May 2018, enabling patients to opt-out from the use of their data for research or planning purposes, in line with the recommendations of the National Data Guardian in her Review of Data Security, Consent and Opt-Outs.

By 2020 all health and care organisations are required to apply national data opt-outs where confidential patient information is used for research and planning purposes. NHS Digital has been applying national data opt-outs since 25 May 2018. Public Health England has been applying national data opt-outs since September 2018.

The national data opt-out replaces the previous 'type 2' opt-out, which required NHS Digital not to share a patient's confidential information for purposes beyond their individual care. Any patient that had a type 2 opt-out recorded on or before 11 October 2018 has had it automatically converted to a national data opt-out. Those aged 13 or over were sent a letter giving them more information and a leaflet explaining the national data opt-out. For more information go to National data opt out programme

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- improving the quality and standards of care provided
- research into the development of new treatments



- preventing illness and diseases
- monitoring safety
- planning services

This may only take place when there is a clear legal basis to use this information. All these uses help to provide better health and care for you, your family and future generations. Confidential patient information about your health and care is **only used** like this where allowed by law.

Most of the time, anonymised data is used for research and planning so that you cannot be identified in which case your confidential patient information isn't needed.

You have a choice about whether you want your confidential patient information to be used in this way. If you are happy with this use of information you do not need to do anything. If you do choose to opt out your confidential patient information will still be used to support your individual care. To find out more or to register your choice to opt out, please visit www.nhs.uk/your-nhs-data-matters.

On this web page you will:

- See what is meant by confidential patient information
- Find examples of when confidential patient information is used for individual care and examples of when it is used for purposes beyond individual care
- Find out more about the benefits of sharing data
- Understand more about who uses the data
- Find out how your data is protected
- Be able to access the system to view, set or change your opt-out setting
- Find the contact telephone number if you want to know any more or to set/change your opt-out by phone
- See the situations where the opt-out will not apply

You can also find out more about how patient information is used at:

https://www.hra.nhs.uk/information-about-patients/ (which covers health and care research); and https://understandingpatientdata.org.uk/what-you-need-know (which covers how and why patient information is used, the safeguards and how decisions are made).

You can change your mind about your choice at any time.

Right of Access to your information (Subject Access Request)

Under Data Protection Legislation everybody has the right have access to, or request a copy of, information we hold that can identify you, this includes your medical record, there are some safeguards regarding what you will have access and you may find information has been redacted or removed for the following reasons;

- Does not cause harm to the patient
- That legal confidentiality obligations for the non-disclosure of third-party information are adhered to



You do not need to give a reason to see your data. And requests can be made verbally or in writing. Although we may ask you to complete a form in order that we can ensure that you have the correct information you require.

Where multiple copies of the same information is requested the surgery may charge a reasonable fee for the extra copies.

You will need to provide proof of identity to receive this information.

If you would like to access your GP record online click here

www.foundryhealthcarelewes.co.uk

Change of Details

It is important that you tell the surgery if any of your contact details such as your name or address have changed especially if any of your other contacts details are incorrect. It is important that we are made aware of any changes **immediately** in order that no information is shared in error.

Mobile telephone number

If you provide us with your mobile phone number, we may use this to send you text reminders about your appointments or other health screening information. Please let us know if you do not wish to receive text reminders on your mobile.

Email address

Where you have provided us with your email address, with your consent we will use this to send you information relating to your health and the services we provide. If you do not wish to receive communications by email please let us know.

Notification

Data Protection Legislation requires organisations to register a notification with the Information Commissioner to describe the purposes for which they process personal and sensitive information.

We are registered as a Data Controller and our registration can be viewed online in the public register at: http://ico.org.uk/what we cover/register of data controllers

Any changes to this notice will be published on our website and in a prominent area at the Practice.

Data Protection Officer

Should you have any data protection questions or concerns, please contact our Data Protection Officer via the surgery at: hwlhccg.foundryhealthcarelewes@nhs.net (For the attention of Dr James Annis)



What is the right to know?

The Freedom of Information Act 2000 (FOIA) gives people a general right of access to information held by or on behalf of public authorities, promoting a culture of openness and accountability across the public sector. You can request any non-personal information that the GP Practice holds, that does not fall under an exemption. You may not ask for information that is covered by the Data Protection Legislation under FOIA. However you can request this under a right of access request – see section above 'Access to your information'.

Right to Complain

If you have concerns or are unhappy about any of our services, please contact the Shelley Christou, Patient Services Manager.

For independent advice about data protection, privacy and data-sharing issues, you can contact:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Phone: 0303 123 1113 Website: https://ico.org.uk/global/contact-us

The NHS Care Record Guarantee

The NHS Care Record Guarantee for England sets out the rules that govern how patient information is used in the NHS, what control the patient can have over this, the rights individuals have to request copies of their data and how data is protected under Data Protection Legislation.

http://systems.digital.nhs.uk/infogov/links/nhscrg.pdf

The NHS Constitution

The NHS Constitution establishes the principles and values of the NHS in England. It sets out the rights patients, the public and staff are entitled to. These rights cover how patients access health services, the quality of care you'll receive, the treatments and programs available to you, confidentiality, information and your right to complain if things go wrong.

https://www.gov.uk/government/publications/the-nhs-constitution-for-england

Appendix A – The Practice will share your information with these organisations where there is a legal basis to do so.

Activity	Rationale
CCG	Purpose – Anonymous data is used by the CCG for planning and performance as directed in the practices contract.
	Legal Basis – Contractual



	MENERAL LEWES
	Processor – High Weald Lewes and Havens
Summary Care Record	Purpose - The NHS in England uses a national electronic record called the Summary Care Record (SCR) to support patient care. It contains key information from your GP record. Your SCR provides authorised healthcare staff with faster, secure access to essential information about you in an emergency or when you need unplanned care, where such information would otherwise be unavailable.
	Legal Basis – Direct Care
	Please be aware that if you choose to opt-out of SCR, NHS healthcare staff caring for you outside of this surgery may not be aware of your current medications, allergies you suffer from and any bad reactions to medicines you have had, in order to treat you safely in an emergency. Your records will stay as they are now with information being shared by letter, email, phone. If you wish to opt-out of having an SCR please return a completed opt-out form to the practice.
	Processor – NHS England and NHS Digital
Research	Purpose – We many share personal confidential or anonymous information with research companies. Where you have opted out of having your identifiable information shared for this purpose your information will be removed.
	Legal Basis – consent is required to share confidential patient information for research, unless there is have support under the Health Service (Control of Patient Information Regulations) 2002 ('section 251 support') applying via the Confidentiality Advisory Group in England and Wales
	Processor – National Diabetes Audit Programme
Health risk analysis	Purpose: Special category (Health data) Personal data will may be shared with the third party in order to provide risk analysis for specific conditions. The purpose is to provide the health care professionals with a timely response to multiple risk factors in order to improve health care for patients. Only those patients who have consented to this process will have their data shared. No personal confidential data will be shared with the third party directly.
	Legal Basis : under UK GDPR Article 6 1 (e) Public task and article 9 2 (h) Health data.
	With additional legal basis of Consent.
	Processor: Metadvice
Individual Funding Requests	Purpose – We may need to process your personal information where we are required to fund specific treatment for you for a particular condition that is not already covered in our contracts.
	Legal Basis - The clinical professional who first identifies that you may need the treatment will explain to you the information that is needed to be collected and



	HEALTHCARE LEWES
	processed in order to assess your needs and commission your care; they will gain your explicit consent to share this. You have the right to withdraw your consent at any time
	Data processor – Senior IFR Panel Officer, Sussex Commissioning Support Unit
Safeguarding Adults	Purpose – We will share personal confidential information with the safeguarding team where there is a need to assess and evaluate any safeguarding concerns.
	Legal Basis - Because of public Interest issues, e.g. to protect the safety and welfare of vulnerable adults, we will rely on a statutory basis rather than consent to process information for this use.
	Data Processor – East Sussex Safeguarding Team
Safeguarding	Purpose – We will share childrens personal information where there is a need to
Children	assess and evaluate any safeguarding concerns.
	Legal Basis - Because of public Interest issues, e.g. to protect the safety and welfare of Safeguarding we will rely on a statutory basis rather than consent to share information for this use.
	Data Processor – East Sussex Safeguarding Children Partnership ESSCP
Risk	Purpose - 'Risk stratification for case finding' is a process for identifying and
Stratification <u>—</u> Preventative Care	managing patients who have or may be at-risk of health conditions (such as diabetes) or who are most likely to need healthcare services (such as people with frailty). Risk stratification tools used in the NHS help determine a person's risk of suffering a particular condition and enable us to focus on preventing ill health before it develops.
	Information about you is collected from a number of sources including NHS Trusts, GP Federations and your GP Practice. A risk score is then arrived at through an analysis of your de-identified information. This can help us identify and offer you additional services to improve your health.
	If you do not wish information about you to be included in any risk stratification programmes, please let us know. We can add a code to your records that will stop your information from being used for this purpose. Please be aware that this may limit the ability of healthcare professionals to identify if you have or are at risk of developing certain serious health conditions.
	Type of Data – Identifiable/Pseudonymised/Anonymised/Aggregate Data
	Legal Basis GDPR Art. 6(1) (e) and Art.9 (2) (h). The use of identifiable data by CCGs and GPs for risk stratification has been approved by the Secretary of State, through the Confidentiality Advisory Group of the Health Research Authority (approval reference (CAG 7-04)(a)/2013)) and this approval has been extended to the end of



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	September 2022 NHS England Risk Stratification which gives us a statutory legal basis under Section 251 of the NHS Act 2006 to process data for risk stratification purposes which sets aside the duty of confidentiality. We are committed to conducting risk stratification effectively, in ways that are consistent with the laws that protect your confidentiality.
	Processors – GRASP
Workload and Workforce transformation	Purpose: The purpose of this project is to use staff and patient data to inform where there is a need for resource to be reviewed to maximise appointment time, depending on the need and volume of patients. The data being used will be Pseudomymised and as such will not be identifiable by the organisation processing the data. It is hoped that by analysing the workflow of clinical time and appointment setting, a more robust workforce pattern can be established to provide a greater service for patients and improve quality.
	Legal Basis: under UK GDPR 6 1 (e) Public Task 9 2 (h) Health data
	Processor: Apex, SCW CSU
Public Health Screening programmes (identifiable) Notifiable disease information (identifiable) Smoking cessation (anonymous) Sexual health (anonymous)	Purpose – Personal identifiable and anonymous data is shared. The NHS provides national screening programmes so that certain diseases can be detected at an early stage. These currently apply to bowel cancer, breast cancer, aortic aneurysms and diabetic retinal screening service. The law allows us to share your contact information with Public Health England so that you can be invited to the relevant screening programme. More information can be found at: https://www.gov.uk/topic/population-screeningprogrammes [Or insert relevant link] or speak to the practice Legal Basis - Article 6(1)(e); "necessary in the exercise of official authority vested in the controller' And Article 9(2)(h) as stated below Data Processors - East Sussex County Council, Public Health https://www.eastsussex.gov.uk/socialcare/providers/health/
NHS Trusts	Purpose – Personal information is shared with other secondary care trusts in order to provide you with direct care services. This could be hospitals or community providers for a range of services, including treatment, operations, physio, and community nursing, ambulance service. Legal Basis - The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions as stated below:
Care Quality	Processors – Brighton and Sussex University Hospitals, East Sussex Healthcare Trust Purpose – The CQC is the regulator for the English Health and Social Care services
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	TEACHTCARE LEWES
Commission	to ensure that safe care is provided. They will inspect and produce reports back to the GP practice on a regular basis. The Law allows the CQC to access identifiable data.
	Legal Basis - Article 6(1)(c) "processing is necessary for compliance with a legal obligation to which the controller is subject." And Article 9(2) (h) as stated below
	Processors – Care Quality Commission
Payments, Invoice validation	Purpose - Contract holding GPs in the UK receive payments from their respective governments on a tiered basis. Most of the income is derived from baseline capitation payments made according to the number of patients registered with the practice on quarterly payment days. These amount paid per patient per quarter varies according to the age, sex and other demographic details for each patient. There are also graduated payments made according to the practice's achievement of certain agreed national quality targets known as the Quality and Outcomes Framework (QUOF), for instance the proportion of diabetic patients who have had an annual review. Practices can also receive payments for participating in agreed national or local enhanced services, for instance opening early in the morning or late at night or at the weekends. Practices can also receive payments for certain national initiatives such as immunisation programs and practices may also receive incomes relating to a variety of non patient related elements such as premises. Finally there are short term initiatives and projects that practices can take part in. Practices or GPs may also receive income for participating in the education of medical students, junior doctors and GPs themselves as well as research. In order to make patient based payments basic and relevant necessary data about you needs to be sent to the various payment services. The release of this data is required by English laws.
	Legal Basis - Article 6(1)(c) "processing is necessary for compliance with a legal obligation to which the controller is subject." And Article 9(2)(h) 'as stated below
	Data Processors – NHS England, CCG, Public Health
Patient Record data base	Purpose – Your medical record will be shared, in order that a data base can be maintained and managed in a secure way
	Legal Basis - Article 6(1)(e); "necessary in the exercise of official authority vested in the controller' And Article 9(2)(h) as stated below
	Processor – SystmOne (TPP)
General Practice Extraction Service (GPES) (section becomes obsolete 01/09/2021)	Purpose – GP practices are required by law to provide data extraction of their patients personal confidential information for various purposes by NHS Digital. The objective of this data collection is on an ongoing basis to identify patients registered at General Practices who fit within a certain criteria, in order to monitor and either provide direct care, or prevent serious harm to those patients. Below is a list of the purposes for the data extraction, by using the link you can find out the detail behind each data extraction and how your information will be used to inform this essential work:



	You can find the approval certificate and details including individual legal basis for all data extractions by following the link below.
9	https://digital.nhs.uk/data-and-information/information-standards/information-standards-and-data-collections-including-extractions/publications-and-notifications/standards-and-collections/gp-data-collections
	Legal Basis - All GP Practices in England are legally required to share data with NHS Digital for this purpose under section 259(1)(a) and (5) of the 2012 Act
I I	Any objections to these data collections should be made directly to NHS Digital. enquiries@nhsdigital.nhs.uk
	Processor – NHS Digital or NHS X
Practice Data	Purpose: Patients personal confidential data will be extracted and shared with NHS Digital in order to support vital health and care planning and research. Further information can be found here
(GPDPR) F	Patients may opt out of having their information shared for Planning or Research by applying a National Data Opt Out or a Type 1 Opt Out. Details of how to Opt Out can be found on our Privacy Notice. For the National Data Opt Out patients are required to register their preference below. https://www.nhs.uk/your-nhs-data-matters/
1 <u>i</u>	For Type 1 Opt Out they can complete the form and return it to their registered practice for action by the 23 rd June 2021. https://nhs-prod.global.ssl.fastly.net/binaries/content/assets/website-assets/data-and-information/data-collections/general-practice-data-for-planning-and-research/type-1-opt-out-form.docx
<u> </u>	Legal Basis: The legal basis for this activity can be found at this link: General Practice Data for Planning and Research: NHS Digital Transparency Notice - NHS Digital
	Processor: NHS Digital
Technical r Solution r Pseudonymisat a ion b	Processor: NHS Digital Purpose: Personal confidential and special category data in the form of medical record, is extracted under contract for the purpose of pseudonymisation. This will allow no patient to be identified within the data set that is created. SCWCSU has been commissioned to provide a data processing service for the GPs, no other processing will be undertaken under this contract.
	Legal Basis: Under UKGDPR the legitimate purpose for this activity is under contract to provide assistance. Article 6(1)(e); "necessary in the exercise of official authority vested in the controller' And Article 9(2)(h) Health data as stated below
	Processor: SCW CSU
Shared Care I	Purpose: In order for the practice to have access to a shared record, the Integrated



	TEALTHCARL LLWLS
Record	Care Service has commissioned a number of systems including GP connect, which is managed by NHS Digital, to enable a shared care record, which will assist in patient information to be used for a number of care related services. These may include Population Health Management, Direct Care, and analytics to assist with planning services for the use of the local health population. Where data is used for secondary uses no personal identifiable data will be used. Where personal confidential data is used for Research explicit consent will be required.
	Legal Basis: Under UK GDPR Article 6(1)(e); "necessary in the exercise of official authority vested in the controller'
	And Article 9(2)(h) Health data as stated below
	Processor: Plexus, NHS Digital, ESHT, ICS member providers
Anticoagulatio	Purpose: Personal Confidential data is shared with LumiraDX in order to provide
n Monitoring	an anticoagulation clinic to patients who are on anticoagulation medication. This
11 Worldon ing	will only affect patients who are within this criteria.
	will only uncer patients who are within this cheeria.
	Legal Basis: The legal basis for this activity under UK GDPR is Article 6 1 (b)
	processing is necessary for the performance of a contract to which the data
	subject is party or to take steps at the request of the data subject prior to entering
	into a contract.
	Article 6 (e) Public Task (Direct Care) and 9 2 (h) Health Data
	Processor : LumiraDX INRStar
<u>iGPR</u>	Purpose – Your medical record will be shared in order that a report can be
	provided to agencies such as insurance companies or solicitors
	Legal Basis – Your consent will be required to share your record for this purpose
	Processor - iGPR
Medicines Optimisation OptimiseRX AnalyseRX Oberoi	Purpose — Your anonymous aggregated information will be shared in order to optimise medication. This will enable your GP to provide a more efficient medication regime for your personal care. Some of the anonymous information may be used nationally to drive wider understanding of the medication is used. No patients will be able to identified from the data shared.
	Legal Basis - Article 6(1)(e); "necessary in the exercise of official authority vested in the controller' And Article 9(2)(h) as stated below
	Processor - FDB
Texting Service	Purpose – Personal identifiable information shared with the texting service in order that text messages including appointment reminders, campaign messages related to specific patients health needs and direct messages to patients
	Legal Basis – Consent from patients and direct care
	Provider - AccuRX, Iplato



	HEALTHCARE LEWES
Remote consultation Including –	Purpose – Personal information including images may be processed, stored and with the patients consent shared, in order to provide the patient with urgent medical advice during the COVID-19 pandemic.
Video Consultation Clinical	Legal Basis – Direct Care and Consent
photography	Patients will be asked to provide consent if required to provide photographs of certain areas of concern. There are restrictions on what the practice can accept photographs of. No photographs of the full face, no intimate areas, no pictures of patients who cannot consent to the process. No pictures of children.
Medicines Management Team	Processor – AccuRX, e-Consult Purpose – your medical record is shared with the medicines management team, in order that your medication can be kept up to date and any changes can be implemented.
	Legal Basis - Article 6(1)(e); "necessary in the exercise of official authority vested in the controller' And Article 9(2)(h) as stated below
	Processor – Medicines Management team at East Sussex CCG
Smoking	Purpose – personal information is shared in order for the smoking cessation
cessation	service to be provided.
	Legal Basis – consented
	Processor – OneYou
Social Prescribing	Purpose - the practice patient recording system will be made available to the AGE UK organisation in order to provide a social prescribing service to their patients. Patients will be asked to consent to being referred into the service, and allow their individual record to be accessed at the time of contact. All access in to the GP medical recording system will be monitored.
	Legal Basis: This activity is being undertaken as an enhanced direct care service.
	UKGDPR Article 6 1(e) Public Task
	Article 9 2(h) Health data will apply. Processor: AGE UK
Mental Health	Purpose – personal information is shared in order for the Mental Health service to
provider	be provided.
	Legal Basis – consented
	Processor – STAR
Learning	Purpose - The Learning Disability Mortality Review (LeDeR) programme was
Disability	commissioned to improve the standard and quality of care for people with a
Mortality	learning disability.
Programme	
LeDeR	Legal Basis: It has approval from the Secretary of State under section 251 of



	the NHS Act 2006 to process patient identifiable information without the patient's consent.
Newsletter	Purpose: The practice has contracted the use of a third party processor to email the Practices newsletter to patients. This is achieved by using a secure portal to upload and send information to patients about essential information relating to the function of the practice. The practice will have total control over the information shared, namely email addresses. Patients will have the right to decline receipt of the newsletter in this way by unsubscribing or letting the practice know their wishes. No patient data will be used for any other purpose. The processor will not have access to any other data relating to the patient.
	Legal Basis: Under UK GDPR 61 (b) contractual arrangement with Mailchimp
	6 1 (e) Public Task, the practice has a statutory duty to provide health care to patients
	Processor: Mailchimp
eMR / Medi2data	Purpose – Your medical record will be shared in order that a report can be provided to agencies such as insurance companies or solicitors
	Legal Basis – Your consent will be required to share your record for this purpose
	Processor – eMR / Medi2data
Online Consultations (Anima)	Purpose - PREVENTIVE OR OCCUPATIONAL MEDICINE: Collect medical information and symptoms direct from patients to support the practice in triage, consultations and appointment prioritisation.
	Legal Basis - Your consent will be required on Anima account creation and the lawful basis for processing data associated with GPs' online consultation services is Article 6(1)(e)
	Processor – Anima (continuum Health Limited). Privacy Policy: https://www.animahealth.com/privacy-policy#:~:text=We%20will%20share%20information%20only,direct%20care%20relationship%20with%20you .



ACR project for patients with diabetes

Purpose – The data is being processed for the purpose of delivery of a programme, sponsored by NHS Digital, to monitor urine for indications of chronic kidney disease (CKD) which is recommended to be undertaken annually for patients at risk of chronic kidney disease e.g., patients living with diabetes. The programme enables patients to test their kidney function from home.

We will share your contact details with Healthy.io to enable them to contact you and confirm that you wish them to send you a test kit. This will help identify patients at risk of kidney disease and help us agree any early interventions that can be put in place for the benefit of your care. Healthy.io will only use your data for the purposes of delivering their service to you. If you do not wish to receive a home test kit from Healthy.io, we will continue to manage your care within the Practice. Healthy.io are required to hold data we send them in line with retention periods outlined in the Records Management code of Practice for Health and Social Care.

Further information about this is available at: http://bit.ly/uACRtest.

Legal Basis - Direct Care

The sharing is to support Direct Care which is covered under

Article 6(1)(e); "necessary... in the exercise of official authority vested in the controller'

And

<u>Article 9(2)(h)</u> 'necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services..."

Processor - Healthy.io

Prospective online access

Purpose: To allow patients to access their GP medical record online via the NHS App. The view all documents and entries made into their record by the GP, including information sent to the GP Practice where exemptions do not apply. Where a patient has requested third party access (family/friends) to their medical records, it is the patient's responsibility to ensure removal of this access if no longer required. Proxy access to the patient's record will be limited unless the patient has requested full access.

Legal Basis:

UK GDPR:

- Article 6(1)(e) Necessary for the performance of a task carried out in the public interest
- Article 9(2)(h) Necessary for provision of health and/or social care, including preventative or occupational medicine

Common Law Duty of Confidentiality (CLDC):

 The CLDC is satisfied as the data subjects are accessing their own data following sign up for a relevant app or platform and selecting the option to view their GP record.

Processor: NHS Digital, TPP SystmOne



Reviews of and Changes to our Privacy Notice

We will keep our Privacy Notice under regular review. This notice was last reviewed in April 2023.

Lawful basis for processing:

The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the GDPR:

- Article 6(1)(e) '...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...'; and
- Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine for the
 assessment of the working capacity of the employee, medical diagnosis, the provision of health
 or social care or treatment or the management of health or social care systems and services..."